## Wavelinc Communications LLC Bucyrus, OH

## RESIDENTIAL SERVICE - 5G/WAVE Fixed Wireless Packages - REQUIRES Visual/Near-Visual Line-of-Sight to Broadcast Tower

Plan Name	Up-To Speed / Average	Monthly Data	Customer Support Hours	Repair Turn- around goal	Monthly Cost	One Time Fee****	One Time Fee Plus First Month due up-front for NEW CUSTOMERS**
5G-25M	25 Mbps down 3 Mbps up	500 GB	M-F 9am-5pm	<= 72 hours	\$74.95	FREE	\$74.95
5G-25M-UNL	25 Mbps down 3 Mbps up	UNLIMITED	M-F 9am-5pm	<= 72 hours	\$99.95	FREE	\$99.95
5G-50M-UNL	50 Mbps down 5 Mbps up	UNLIMITED	M-F 9am-5pm	<= 72 hours	\$129.95	FREE	\$129.95
5G-100M-UNL*	100 Mbps down 10 Mbps up	UNLIMITED	M-F 9am-5pm	<= 72 hours	\$149.95	FREE	\$149.95
WAVE-100M*	100 Mbps down 50 Mbps up	UNLIMITED	M-F 9am-5pm	<= 72 hours	\$99.95	\$100.00	\$199.95
WAVE-400M*	400 Mbps down 100 Mbps up	UNLIMITED	M-F 9am-5pm	<= 72 hours	\$129.95	\$100.00	\$229.95

## BUSINESS SERVICE - 5G Fixed Wireless Packages - REQUIRES Visual/Near-Visual Line-of-Sight to Broadcast Tower

Plan Name	Up-To Speed /	Monthly	Customer	Repair Turn-	Monthly	One Time	One Time Fee Plus First
	Average	Data	Support	around goal	Cost	Fee****	Month due up-front for
			Hours				<b>NEW CUSTOMERS**</b>
Business 25M	25 Mbps down	UNLIMITED	24/7	<= 24 hours	\$150.00	quoted	quoted
	3 Mbps up						
Business 50M	50 Mbps down	UNLIMITED	24/7	<= 24 hours	\$200.00	quoted	quoted
	5 Mbps up						
Business 100M	100 Mbps down	UNLIMITED	24/7	<= 24 hours	\$300.00	quoted	quoted
	10 Mbps up						

One Time Fee plus first month due up front. Includes professional mounting of antenna on outside of house, 80 foot of wire from antenna, and hookup to router or desktop computer, (ROUTER/MODEM PROVIDED BY WAVELINC). Additional charges based on complexity of install will be determined prior to installation. All new RESIDENTIAL customers require paperless billing with credit card auto charge on 18<sup>th</sup> of each month, and Terms of Use agreement signing.

<sup>\* 100-400</sup>mbps package only available on select towers.

<sup>\*\*</sup>Residential Non owner-occupied and rental installations require 1full year service payment up front.

<sup>\*\*\*</sup> Additional buildings on same property that customer wants hooked up will be treated/charged as a separate monthly account.

<sup>\*\*\*\*</sup> One time up-front fee assumes new customer receiving discount. Returning previous customers not eligible for discounted one-time fee and may be subject to higher fee.